



GASTROENTEROLOGY
CENTER of NEW YORK
Jason Rubinov, MD

PATIENT RIGHTS AND RESPONSIBILITIES

PATIENTS HAVE THE RIGHT TO:

- Receive services without regard to age, race, color sexual orientation, religion, marital status, sex, national origin, or sponsor;
- Be treated with consideration, respect and dignity including privacy;
- Receive treatment in a safe and secure setting;
- Be free from all forms of abuse, neglect, or harassment;
- Seek consultation with the physician(s) of his/her choice;
- Contract with his/her physician(s) on mutually agreeable terms;
- Privacy and confidentiality of information and records pertaining to the patient's treatment;
- Be fully informed about his/her medical condition, the risks and benefits of treatment, possible alternate treatment and prognosis, in terms that the patient can be reasonably expected to understand;
- Receive from his/her physician information necessary to give informed consent prior to the start of any non-emergency procedure and/or treatment, the reasonably foreseeable risks involved, and any alternative for care or treatment in a manner of disclosure that permits the patient to make a knowledgeable decision;
- Receive information necessary to decline or execute and advance directive for healthcare;
- Refuse medical treatment even if it is recommended by his/her physician and to be fully informed of the consequences;
- Refuse to participate in experimental research;
- Express complaints or grievances about the care and services provided and to have the office investigate such complaints. The office is responsible for providing the patient or designee with a written response within 30 days indicating the findings of the investigation of requested by the patient.

To file a grievance or complaint:

Jason Rubinov, M.D.
Tel. (718) 332-3100 • Fax (718) 332-3544
To the attention of the Nurse Administrator

New York State Department of Health
Corning Tower Empire State Plaza, Albany, NY 12237

Office of the Medicare Beneficiary Ombudsman Website:
<<http://www.cms.hhs.gov/ombudsman/resources.asp>>